

Long-Term Care (LTC) Facilities



BIG SKY CARE CONNECT

Why is the Health Information Exchange (HIE) important for LTC?

LTC patients are at a higher risk for chronic conditions and co-morbidities that require multiple transitions and referrals to other care providers¹. Real-time, seamless access to patient health information is essential to high quality healthcare and health outcomes¹.

LTC consists of 56 million of the American population with reported disabilities limiting their day-to-day activities. Of the 56 million, about 10.3 million require long-term care and 1.5 million reside in nursing homes and other LTC facilities to help meet the patients' needs². With a large number of the population being older adults needing LTC, it is vital for LTC providers to be connected and integrated into the Big Sky Care Connect (BSCC) HIE network for optimal care coordination across patient care teams.

How will the BSCC HIE Benefit LTC Organizations and Providers?

BSCC participants will be able to access a longitudinal health record at the point of care. This record is a consolidated, comprehensive view of a patient's health history with vital information that will help in making informed decisions to best treat the patient.

BSCC will benefit LTC providers through:

- Improved workflow efficiencies¹
- Longitudinal patient record access – more informed patient care decisions
- Secure communication between care team members located in hospitals, physician offices and specialty clinics – improved coordination of care
- Real-time notification of significant clinical events – proactive intervention for a safer transition of care, post discharge tracking, and cancellation of home visits when patient is admitted to the hospital⁴

How does this impact Montanans?

Montana is one of the largest and most rural state which creates access issues for many Montanans that have to drive to receive care. AARP studies show that the age group of 85-plus in Montana will grow by 88% by the year 2030, and are most likely to need LTC⁶.

What types of information can be shared to allow for collaboration with the HIE?

BSCC services and information that will benefit LTC providers: Query-based exchange, Advanced directives registry, Medication reconciliation, Federal Systems Access (e.g., VA, DoD, IHS) via eHealth Exchange, Alerts and notification of significant patient events, Prescription Drug Monitoring Program (PDMP) integration, Tools for quality improvement and tracking, Public Health reporting -- Immunization registry, electronic lab reporting, syndromic reporting, state registries, Image exchange, Direct Secure Messaging (DSM), Care management, Provider, Referrals tracking, communication, Chronic Disease and

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Co-morbidities, Social Determinants of Health (SDOH) data collection, Resident Advocacy for family members

How do I know my patient's information will be secure with the HIE?

All patient information is encrypted, stored securely, and handled confidentially — meeting HIPAA standards. The HIE utilizes a single sign-on authentication service and Trusted Exchange Framework to thoroughly verify a user's identity. Patient data access is tracked and audited in accordance with regulatory requirements.

Return on Investment

Patients see a return on investment through reduced readmissions⁵ and an increase in care management and coordinated care.

References:

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